

WIOA Task Force/Subcommittee <i>(Fill in the name of your subcommittee or task force)</i>	<i>Technology and Access Task Force</i>
Recommendation <i>(State the recommendation you are asking the Steering Committee to consider and adopt)</i>	<p>To ensure that the Monster Solutions public use programs and services (including the job match, employer search, document retrieval and other connected job search and resource research tool) are completely accessible to access technology users, we recommend the following accessibility standards and testing procedures before publically launching the Monster Solution system for use in one-stops and/or virtual formats:</p> <ul style="list-style-type: none"> • The standard used to determine “accessibility” should go beyond the ADA Section 508 standard and instead adopt the Web Content Accessibility Guidelines 2.0 (available at http://www.w3.org/WAI/WCAG20/quickref/). • Monster accepts and understands responsibility for ensuring accessibility for Washington state system from initial design and launch to continued additions and development. • Monster will use standard accessibility testing software as the first step in determining access standards or challenges. • Monster, in conjunction with WA state partners, will conduct a user test for navigation and usability and this test for all public facing elements of the system will be conducted with actual access users with an intermediate skill level in access software and technologies. • Monster will make any system adjustments or fixes to ensure usability after user test are completed.
Background <i>(Please provide the background information that was considered and the action leading to this recommendation and the problem or issue solved.)</i>	<ul style="list-style-type: none"> • Many new software programs test to the old 508 standard that is only basic access and is not current with the Worldwide standard of the WCAG 2.0 AA. • Using testing software with web based software and programs will not give full information on the navigation issues with a site and therefore only identifies the “readability” of the site. • We want to ensure the Monster Solution when launched is usable by all the public, including people who use adaptive technologies.
Who was engaged in this process? <i>(Please provide a list of subcommittee or task force members and who they represent)</i>	
What, if any, is the minority recommendation? <i>(If the committee could not reach consensus on a majority recommendation, what was the alternative under consideration?)</i>	

<p>Are there any unresolved issues?</p>	
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(Please let the Steering Committee know about any unresolved issues around this recommendation.)